

Considerate Constructors Scheme

Monitor's Site Report



Project name	Forton Housing		
Contractor name	Eric Wright Construction Ltd		
Onsite contact(s)	John Rush		
Site ID number	93046	Visit no.	2
		Visit date	19/07/2016

Site description, context and location

27 Private dwellings with associated drainage and external works on brownfield site in very rural area on edge of village of Forton, Lancashire. Site is accessed via country lane and is bounded by existing dwellings and is located opposite village cricket ground and very close to local primary school. 12 Dwellings completed and handed over with 15 in various stages of construction, site has established very good relations with local primary school and parish councillor.

Checklist section	1 st visit	2 nd visit	Score descriptor
1. Care about Appearance	8	8	/10
2. Respect the Community	8	8	/10
3. Protect the Environment	8	8	/10
4. Secure everyone's Safety	8	7	/10
5. Value their Workforce	8	8	/10
Total score	40	39	/50

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

This is an excellent site that is well established and has made great efforts to achieve the highest possible score, it is evident that the site and the company support the scheme and intend to maintain their record of high scores. The site is well presented, it is neat and tidy and appears well organised, great efforts have been made to establish good relations with all neighbours and in particular the nearby primary school and the excellent relationship established with parish councillor/school governor has assisted this effort. It is evident that environmental issues are taken seriously and company has its own environmental advisor who visits site regularly and site has consistently undertaken additional environmental improvements for the benefit of the community. Safety is clearly a priority on site and there is an extensive display of safety information and a number of initiatives running on site however there is opportunity to raise the supply chain's awareness of the dangers to cyclists and pedestrians from construction HGV's. ED&R are clearly promoted on site and there is an excellent display of information on health and wellbeing of the workforce and own operatives have access to a range of benefits but there is opportunity to ensure that sub-contract operatives have access to a similar range of benefits.

Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

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Monitor's Site Report - Detailed summary of findings



Project name	Forton Housing		
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1. Care about Appearance

<i>First visit findings and score</i>	8	/10
<p>Site is fully enclosed with a mixture of open mesh fencing, brick boundary walls and permanent garden fencing, signage is clear and informative. Site appears well organised, clean and tidy with designated storage areas for materials, plant and skips and appearance of operatives is good with appropriately clean branded PPE being required however formalising and publicising the on/off site dress code might be of benefit. A designated operative litter picks and inspects the fencing, a wheel wash is in use and a road sweeper visits site 3 times a week or more if required. Cleanliness and housekeeping are induction items and monitored by supervision. There is a designated covered smoking area out of public view and with a display of appropriate anti-smoking information however there is currently no provision for smokers of e cigarettes. Company values are promoted by corporate colours, signage and company face book account.</p>		
<i>Second visit update and score</i>	8	/10
<p>The site continues to be well presented with no issues with graffiti or vandalism, there is now an e cigarette smoking area designated but off site dress code remains an informal requirement. Corporate identity is clearly promoted by signage and use of company colours however there is opportunity to identify and promote company values.</p>		

2. Respect the Community

<i>First visit findings and score</i>	8	/10
<p>Parish council has been involved all through planning process, parish councillor/school governor visits site regularly, there has been meeting with nearby primary school head and governor and information provided for parents, and there has been 2 letter drops of 200 letter each have been undertaken to all nearby properties and full site contact details are displayed and publicised. Site hours are 08.00 till 6.00 weekdays and 8.00 till 1.00 Saturday and all parking and unloading is on site with deliveries timed to avoid school hours. 91% of labour is from within 37 miles of site and 80% of materials are sourced from within this area, materials have been donated to school, a poster competition and a H&S talk has been undertaken with school, site is construction hard parking for 8 cars at school and flooded area has been pumped out for them and pointing a neighbours gable end has been undertaken. Plastering is also being undertaken in local nursery and ladies cricket club has received financial support. Scheme signage and posters are clearly displayed in and around site and scheme is an induction item with language and behaviour being signed around site. Publicising locally the company's charitable status and the work undertaken to meet CSR might considered as a means of assisting in creation of a lasting positive impression of the industry</p>		
<i>Second visit update and score</i>	8	/10
<p>Site hours remain the same, there is 24/7 contact information displayed on site boundary a head office telephone line and SM mobile. There is a meeting with a parish councillor/school governor every 2 to 3 weeks to ensure good relations with neighbours, site is funding an ice cream van visit on last day of term to primary school, more materials have been donated to school, local cricket team is being sponsored again. Wood is donated to neighbours and a neighbouring barn has been repointed and had 2 windows replaced and 2 public benches are being donated to village. Publicising locally the company's charitable status and the work undertaken to meet CSR might considered as a means of assisting in creation of a lasting positive impression of the industry as well as helping identify company values.</p>		

3. Protect the Environment

<i>First visit findings and score</i>	8	/10
<p>Pre start survey identified presence of asbestos which was appropriately removed, it also identified risk to local water course which was then suitably protected to satisfaction of local farmer and EA, environmental dept. visit site every 2 weeks and relevant environmental information is displayed at site entrance. SWMP is in place and targets set and monitored with recycling currently 100%, pallets are donated to neighbour, wood offcuts are donated to neighbours, demolition material has been used as filling, recycled stone is used where possible and information is displayed on environmental notice board. Piling and generator have been monitored for noise levels, PIR's and push taps are in use and carbon footprint is being calculated. Site provided all plants and helped plant them for "Village in Bloom" contest, 30 m of neighbour's hedge has been trimmed and 10 m of hedging will be donated and plans have been discussed for undertaking further work to benefit the natural environment. With the advantage of a well-established HS&E department the company might wish to consider the implications of carbon offsetting as a means of making further contributions to the natural environment</p>		
<i>Second visit update and score</i>	8	/10
<p>Recycling remains at 100%, a neighbour who provides site car parking is having the whole of the front garden remodelled as a goodwill gesture, 10m of additional hawthorn hedge 1m high have been planted to strengthen existing hedge. Approximately 130 m of watercourse have been tidied and land donated to farmer to allow him to maintain it to prevent flooding of fields, further means of making a positive contribution to the natural environment should be considered.</p>		

4. Secure everyone's Safety

<i>First visit findings and score</i>	8	/10
<p>Location of nearest hospital is displayed and directions available and also site sat. nav. First aiders are identified by poster and helmet sticker, sub-contractor first aiders are identified by helmet sticker only, a cscs card is required to assess site and a segregated pedestrian gate is in use with segregated walkways. Risk to neighbours from deliveries are addressed by having timed, controlled deliveries and use of turning circle. Tool box talks are 2 weekly, SM does a weekly H&S checklist, H&S dept. monitors site every 2 weeks, major sub-contractors provide SM with a copy of their H&S inspections, and CM monitors safety every month. Site has an incentivised employee of month, a suggestion box, a don't walk by policy and a positive intervention scheme in operation, all operatives are required to read and sign their RAMS. Emergency evacuation procedure was tested 2 weeks ago, however in this rural setting consideration might be given to the advantages of having a defibrillator on site, all order forms identify area as a high use cycle area and delivery drivers receive a cycle awareness induction, there is opportunity to formally raise supply chains awareness of the dangers to cyclists and pedestrians from construction HGV's see www.fors-online.org.uk and www.clocs.org.uk. A current risk board is in use and accidents and near misses are recorded on site and investigated by H&S dept.</p>		
<i>Second visit update and score</i>	7	/10
<p>There is an extensive display of safety signage and information, D&A policy is at SM discretion but testing can be requested by SM if required. There is opportunity to formally raise supply chains awareness of the dangers to cyclists and pedestrians from construction HGV's see www.fors-online.org.uk and www.clocs.org.uk.</p>		

5. Value their Workforce

<i>First visit findings and score</i>	8	/10
<p>E.O. and diversity etc. are induction items, anti-bullying, bad language and behaviour etc. are clearly signed, an open door policy is in operation with a scheduled time for operatives to be able to speak confidentially to SM. RAMS are used to assess training and competence by cscs card, training for sub-contractors is available free of charge on certain operations. Emergency contact details and medical conditions are recorded at induction and retained on site, there is a good display of information on healthy eating/lifestyle, men's health issues, mental health issues etc. Good welfare facilities are provided including lockers and they are kept very clean and hygienic by sweeping and mopping 3 times a week. Legitimacy of the workforce is addressed by promoting the government "Right to Work" information however how this impacts at site level may need to be further clarified. Company employs apprentices and graduate trainees and has its own charitable learning foundation, wi fi is available on site the possibility of laundry particularly for PPE might be worthy of consideration and there is opportunity to promote the company and industry image to attract and retain a suitably qualified workforce, see www.ccscheme.org.uk "Best Practice Hub"</p>		
<i>Second visit update and score</i>	8	/10
<p>ED&R are clearly promoted around all the welfare facilities and office by posters, an open and fair management style appears to be in operation with a scheduled confidential SM surgery time available if required. Legitimacy of workforce is assessed by employing a company to assess operative's legitimacy in accordance with the government's right to work scheme. Replacement PPE is available to all operatives at the SM discretion, all operatives have access to a confidential helpline where concerns can be discussed, own operatives have access to a range of benefits it is not clear if similar benefits are available to sub-contract operatives and it would be beneficial to clarify this information for future monitoring visit.</p>		

1st Visit score	40	/50
2nd Visit score	39	/50

*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*